

Transforming lives through science, innovation and collaboration



Priority Response Service

Delivering rapid analytical services at every stage

Corporate Membership



Priority Response Service (PRS)

Join RSSL's PRS corporate membership and gain exclusive access to rapid analytical support when you need it most.

We know that when something goes wrong that puts product safety and quality at risk, you need to act quickly and work with a partner that you can trust. We will assist you with your investigations and provide answers to your urgent questions – what has happened and why? What is the impact? You can then make an informed decision and resolve the situation successfully.

As a PRS member, you benefit from:

- Priority access to our multi-disciplinary team of scientists and facilities
- Rapid analytical turnaround, with results available within hours of receiving your sample
- Out-of-hours analytical testing available in all laboratories by prior arrangement
- Membership covers all global sites and subsidiary companies
- Our new digital 'My RSSL' tool for round-the-clock access to your project
- Expert, independent and confidential advice
- Easy and direct contact with our team



Your experienced partner

RSSL has a wealth of experience and expertise. We've worked on more than 20,000 emergency projects and helped our clients around the world make critical decisions based on information they trust. As a PRS member, you have priority access to our extensive specialist knowledge and insights.

PRS in action

We can identify a range of contaminants including:

- Allergens
- Foreign materials
- Taints and off flavours
- Chemicals
- Heavy metals and elements
- Species adulteration
- And more...



Not just in a crisis. PRS membership gives you all round support.

Up to four 1-2-1 consultancy sessions (20 min calls):

Talk to our subject technical experts for advice and guidance whenever you need it.

Exclusive research opportunities:

Participate in relevant research-funded consortiums that tackle key industry topics.

Dedicated account manager:

Benefit from one point of contact for all your project needs.

Preferential rates:

Enrich your employees' knowledge and skills with a 5% discounted rate on our online allergen training courses.

Networking & updates:

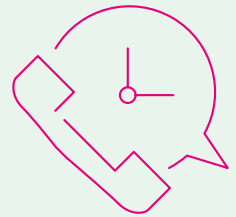
Grow your network and knowledge by joining as many free seminars, webinars and events as you choose. Each expert-led session is an opportunity to gain insights into the latest industry issues.

Meeting venue:

You're welcome to use RSSL as a venue for team meetings of up to 20 people.

Visit us:

Learn more about our capabilities, meet the team and see our cutting-edge facilities up close.

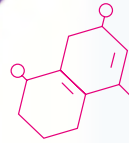


We're always on hand to help solve your business problems and work in partnership to deliver bespoke solutions that deliver results, fast.



‘RSSL’s extraordinary perseverance in the face of uncertainty and tight timings enabled our new technology to be tested with consumers.’

‘RSSL moved at the speed of light to get to the root cause of the problem. Their rapid and accurate analysis meant we could resolve the issue quickly and avoid a costly product recall.’



‘We’ve called on RSSL to investigate a number of urgent issues and never fail to be impressed by their rigorous scientific approach and rapid response. We value their advice and trust their judgement, every time.’

‘Thank you once again to the team at RSSL for making our investigation process so easy and stress free. The fact that the results showed everything to be clear and fit for purpose was the good news we needed to end the week.’

‘Quality with a capital Q is embodied in RSSL. The level of specialist expertise within the team and seamless communication during what was a stressful time makes them a pleasure to work with.’

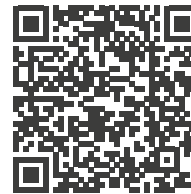
‘RSSL’s PRS support in our crisis situation was essential. It gave us the scientific data we needed to make robust decisions quickly.’

Become a corporate PRS member today

Get in touch to start benefiting from our expert technical support and exclusive benefits. You'll be glad you did.

Contact our Customer Support Team
foodsales@rssl.com
+44 (0)118 918 4076

Find out more at:



www.rssl.com/foodprs



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About RSSL

We're a cutting-edge food research company, pushing the boundaries of science and innovation to help make our world safer, healthier and more sustainable. Our clients trust us to deliver innovative solutions to real-world problems through rigorous analytical testing, state-of-the-art research and development, customised consultancy and training services. In everything we do, we are focused on transforming lives through science, innovation and collaboration.



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Find out more at:
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